26977

40-Channel 900 MHz Cordless Call Waiting Caller ID Compatible Headset Telephone User's Guide

We bring good things to life.

Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Model 26977
16062190 (Rev. 0 DOM E)
03-11
Printed in China

ATLINKS USA, Inc.
101 West 103rd Street
Indianapolis, IN 46290
© 2003 ATLINKS USA, Inc.
Trademark(s) ® Registered
Marca(s) ® Registrada(s)

Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

US NUMBER IS LOCATED ON THE CABINET BOTTOM
REN NUMBER IS LOCATED ON THE CABINET BOTTOM

Introduction

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

Your Caller ID phone stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services.

Your Call Waiting Caller ID phone enables you to:

- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 40 Caller ID messages sequentially.
- Know who called while you were away.

To get the most from your new phone, we suggest that you take a few minutes right now to read through this user's guide.

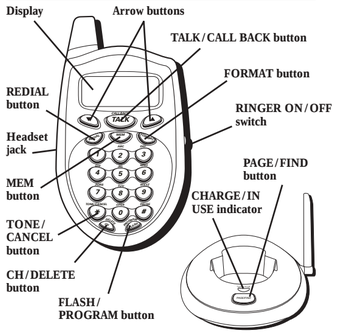
IMPORTANT: In order to use all of the features of this phone, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	**CAUTION:** RISK OF ELECTRIC SHOCK. DO NOT OPEN. CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT		

Dialing Pad and Base Layout



Before You Begin

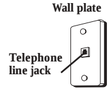
Parts Checklist

Make sure your package includes the items shown here.

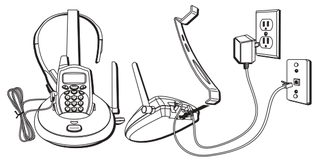
* The battery is located inside the dialing pad battery compartment.

Telephone Jack Requirements

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



Installation



- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

Important Installation Guidelines

- Install telephone near both a telephone (modular) jack and an electrical power outlet.
- Avoid sources of noise, such as a window by a busy street, and electrical noise, such motors, microwave ovens, and fluorescent lighting.
- Avoid heat sources, such as heating air ducts, heating appliances, radiators, and direct sunlight.
- Avoid areas of excessive moisture or extremely low temperature.
- Avoid dusty locations.
- Avoid other cordless telephones or personal computers.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

Digital Security System

Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone line.

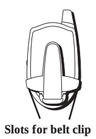
When you place the dialing pad in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the dialing pad in the base for about 20 seconds to reset the code.

Connecting the Battery

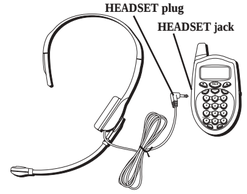
1. Remove the battery compartment door on the dialing pad.
2. Plug the battery cord into the jack located inside the battery compartment.
3. Put the battery compartment door back on.

Belt Clip

Attach the belt clip by inserting the sides of the belt clip into the slots on each side of the dialing pad. Snap the ends of the belt clip into place.



Connecting the Headset to the Dialing Pad



1. For hands free conversation, connect the headset to the HEADSET jack as shown.
2. Adjust the headset to rest comfortably on top of your head and over your ear. Move the microphone to approximately 2 to 3 inches from your mouth.

CAUTION:

1. Do not twist the headset cord. Handle the headset properly and carefully.
2. Always have the headset plugged into the dialing pad.
3. Whenever you make or receive a call, the headset should be plugged into the dialing pad, and you must use the headset to listen and talk.
4. Place the dialing pad on the base.

NOTE: You may receive calls while the dialing pad is in the charge cradle, but you may not make calls.

TIP: To order a new headset, please refer to the accessory order form at the end of this user's guide.

Connecting the AC (Electrical) Power

NOTE: The dialing pad is charged facing up only.

Plug the power supply into the power jack on the back of the base and the other end into an electrical outlet. The CHARGE/IN USE indicator turns on, verifying the battery is charging. If the dialing pad is not in the cradle, the CHARGE/IN USE indicator is not lit.

CAUTION: Use only the ATLINKS USA, Inc. 5-2559 (black) and 5-2558 (white) power supply that came with this unit. Using other power supplies may damage the unit.

Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.

NOTE: DO NOT connect the telephone line to the modular jack until the phone has charged for 12 hours.

Connecting the Telephone Line

1. Plug the telephone line cord into the TEL LINE jack on the bottom of the base and into a modular jack.
2. Set the RINGER switch, on the dialing pad, to ON and place the dialing pad in the base.

Installing the Headset Hanger

1. Insert the flat end of the headset hanger into the slot on the bottom of the base.
2. Place the headset on the "U" shaped end of the hanger as shown in the illustration.

NOTE: The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "TONE/PULSE DIALING." If you don't know which type of service you have, check with your local telephone company.

Set Up

There are five programmable menus available: Language, Area Code, Ringer Tone, Tone/Pulse Dialing, and Default Setting.

Language Setting Selection

1. Press the FLASH/PROGRAM button until *1ENG 2FRA 3ESP* shows in the display. *1ENG* is the default setting.
2. Use the ▼ or ▲ button or the number pad to scroll to your selection.
3. Press FLASH/PROGRAM to store selection.

Area Code Selection

1. Press the FLASH/PROGRAM button until *AREA CODE* - - - shows in the display. - - - is the default setting.
2. Use the number pad to enter your three digit area code.

NOTE: If you make a mistake, press the CH/DELETE button to erase the wrong area code and repeat step 2.

3. Press FLASH/PROGRAM to store selection.

Ringer Tone Selection

1. Press the FLASH/PROGRAM button until *RINGER TONE* shows in the display. 1 is the default setting.
2. Use the ▼ or ▲ button or the number pad to move the arrow to 1, 2, or 3.
3. Press FLASH/PROGRAM to store selection.

Tone/Pulse Dialing Selection

1. Press the FLASH/PROGRAM button until *1TONE 2PULSE* shows in the display. *1TONE* is the default setting.
2. Use the ▼ or ▲ button or the number pad to move the arrow to *1TONE* or *2PULSE*.
3. Press FLASH/PROGRAM to store selection.

Default Setting Selection

1. Press the FLASH/PROGRAM button until *DEFAULT* shows in the display. *1 NO* is the default setting.
2. Use the ▼ or ▲ button or the number pad to move the arrow to *1 NO* or *2 YES*.
3. Press FLASH/PROGRAM to store selection. You will hear a confirmation tone.

Telephone Operation

Making or Answering Calls

NOTE:

- The dialing pad is disabled when it is in the base charging cradle. You must remove the dialing pad from the base to make or answer a call.
- Placing the dialing pad in the base during a phone call hangs up the phone.
- Always keep the headset plugged into the dialing pad.
- You must use the headset to listen and talk.

Press the TALK/CALL BACK button on the dialing pad to get a dial tone, to answer a call, or to hang up. Or dial the telephone number first, and then press the TALK/CALL BACK button.

Redial

While the phone is on, press the redial button to redial the last number you dialed (up to 32 digits). If you get a busy signal, and want to keep dialing the number, just press redial again (you don't have to turn the phone off and back on).

Flash

Use the FLASH/PROGRAM button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

TIP: Don't use the TALK/CALL BACK button to activate custom calling services such as call waiting, or you'll hang up the phone.

In Use Indicator Light

The CHARGE/IN USE indicator is lit when the dialing pad is charging in the cradle on the base or when the phone is ON. It flashes when you receive an incoming call or when PAGE/FIND button is pressed.

Channel Button

While talking, you might need to manually change the channel in order to get rid of static. Press and release the CH/DELETE button to advance to the next channel.

Temporary Tone Dialing

This feature is useful only if you use pulse dialing service. Temporary tone dialing enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc. For example, when you call your bank you may need to enter your account number. Using the temporary tone feature allows you to temporarily switch to touch tone mode so you can enter and send your number.

1. Dial the telephone number and wait for the line to connect.
2. When your call is answered, press the *TONE/CANCEL button on the dialing pad to temporarily change from pulse dialing to tone dialing.
3. Follow the automated instructions to get the information you need.
4. To hang up, press the TALK/CALL BACK button on the dialing pad, and the phone automatically returns to pulse (rotary) dialing mode.

Cancel

Press the *TONE/CANCEL button to cancel any command you initiated.

Finding the Dialing Pad

This feature helps to locate a misplaced dialing pad.

Press the PAGE/FIND button on the base. The dialing pad beeps continuously for about two minutes or until you press any button on the dialing pad. You may also press PAGE/FIND to cancel.

NOTE: The ringer does not have to be ON for this feature to work.

Ringer Switch

The RINGER switch must be ON for the dialing pad to ring during incoming calls.

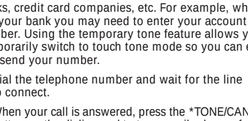
Volume

While the phone is ON, press the ▲ or ▼ buttons to control the headset volume. There are four volume levels. Press the ▲ button to increase the volume level, and press the ▼ button to decrease it. The volume level shows in the display. VOL 1 is the lowest level and VOL 4 is the loudest.

Call Timer

While you are talking on the phone, the total talk time is displayed on the bottom line of the display.

Caller ID (CID) Features



This unit receives and displays Caller ID information transmitted by your local phone company. This information may include the phone number, date, and time; or the name, phone number, date, and time. The unit stores up to 40 calls for later review.

Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company, you may see in the display who is calling when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.

- Press the FLASH/PROGRAM button to put the current person on hold so that you can answer the incoming call.

IMPORTANT: In order to use all of the features of this unit, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

Receiving and Storing CID Records

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring.

When the units Caller ID memory is full, a new call record automatically replaces the oldest call record in memory. *NEW* appears in the display for calls received that have not been reviewed. *REPT* indicates that a new call from the same number was received more than once.

NOTE: Check with your local phone company regarding name service availability.

Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received.

- Press the ▼ button to scroll through the call records from the most recent to the oldest.
- Press the ▲ button to scroll through the call records from the oldest to the newest.

Transferring CID Records to Memory

You may transfer a Caller ID record to your phone's memory.

NOTE: It is important that you format CID records correctly before storing in memory. It is not possible to re-format CID records stored in memory.

1. Use the ▼ or ▲ button to scroll to the desired record.
2. Press the MEM (memory) button.
3. Press the desired memory location. You will hear a confirmation tone. Example, press the number 1 key to store the record in memory location 1.
4. You will hear a confirmation tone.

To replace a CID record stored in a memory location with a new CID record:

1. Repeat steps 1 through 3.
2. Press the MEM (memory) button and *REPLACE MEMO?* shows in the display.
3. Press *TONE/CANCEL to exit, or press MEM (memory) again and the new CID record replaces the old CID record in that memory location. You will hear a confirmation tone.

Deleting the Current CID Record

1. Make sure the phone is **OFF** (not in TALK mode).
2. Use the ▼ or ▲ button to display the desired CID record.
3. Press CH/DELETE. The display shows *DELETE?*
4. Press *TONE/CANCEL to exit, or press CH/DELETE again to erase the record. You will hear a confirmation tone. The display shows *DELETED*. Then the next CID record shows in the display.

Deleting All Records

1. Make sure the phone is **OFF** (not in TALK mode).
2. Use the ▼ or ▲ button to display any CID record.
3. Press and hold CH/DELETE button until the unit beeps and *DELETE ALL?* shows in the display.
4. Press *TONE/CANCEL to exit, or press CH/DELETE again to erase all records. You will hear a confirmation tone, and the display shows *NO CALLS*.

Dialing a Caller ID Number

1. Make sure the phone is **OFF** (not in TALK mode).
2. Use the ▼ or ▲ button to display the desired CID record.
3. Press TALK/CALL BACK button. The number dials automatically.

Changing the CID Number Format

The format button lets you change the format of the displayed CID number. The available formats are as follows.

7-digit	7-digit telephone number.
10-digit	3-digit area code + 7-digit telephone number.
11-digit	long distance code "1" + 3-digit area code + 7-digit telephone number.

1. Use the ▼ or ▲ button to scroll to the number you want to call back.

2. If the number will not dial as shown, press the format button. Repeat if necessary, until the correct number of digits are shown.
3. Press TALK/CALL BACK button. The number dials automatically.

Memory

Store up to 10 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 40 Caller ID records that can be stored in the Caller ID memory log.

Storing a Name and Number in Memory

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the MEM (memory) button.
3. Press the desired memory location (0 through 9).
4. Press the MEM (memory) button again. The display shows *ENTER NAME* (up to 15 characters).

NOTE: If you don't want to enter the name, skip step 5.

5. Use the number pad to enter the name (up to 15 characters). For example, to enter the name Bill Smith, press the two key twice for the letter B, press the four key three times for the letter I, and press the five key three times for the letter L. After one second, press the five key three times again for the second letter L and press the one key to insert a space between the letter L and S. Press the seven key four times for the letter S, press the six key once for the letter M, press the four key three times for the letter I, press the eight key once for the letter T, and press the four key twice for the letter H.

NOTE: If you enter a wrong letter, press CH / DELETE button to backspace.

6. Press the MEM (memory) button to save the name. The display shows *ENTER TEL NUMBR*.
7. Use the number pad to enter the telephone number you want to store (up to 24 digits).
8. Press MEM (memory) again to store the number. You will hear a confirmation tone.

Changing a Stored Number

1. Repeat steps 1 through 7 in Storing a Name and Number in Memory.
2. Press the MEM (memory) button and *REPLACE MEMO?* shows in the display.
3. Press *TONE/CANCEL to exit, or press the MEM (memory) button to store the number. You will hear a confirmation tone.

Storing a Redial Number

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Press the REDIAL button.
3. Press the MEM (memory) button to store the number. You will hear a confirmation tone.

To replace an old redial number with a new redial number:

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Press the MEM (memory) button and *REPLACE MEMO?* shows in the display.
3. Press *TONE/CANCEL to exit, or press the MEM (memory) button again and the new redial number replaces the old redial number in that memory location. You will hear a confirmation tone.

Dialing a Stored Number

1. Make sure the phone is **ON** by pressing the TALK/callback button.
2. Press MEM (memory) button.
3. Press the number (0-9) for the desired memory location. The number dials automatically.

- OR -

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press MEM (memory) button.
3. Use the ▼ or ▲ button to scroll through the numbers stored in memory until the desired number is shown.
4. Press TALK/CALL BACK. The numbers dial automatically.

IMPORTANT: If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning or late evening.

Inserting a Pause in the Dialing Sequence

When storing information in memory, press the # pause button twice within one second to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). PAUSE shows on the display as a "*P.* " Each pause counts as 1 digit in the dialing sequence.

Reviewing and Deleting Stored Numbers

1. Press MEM (memory), then use the ▼ or ▲ button to view the entry.
2. While the entry is displayed, press the CH/DELETE button to delete the entry. The display shows *DELETE?*
3. Press *TONE/CANCEL to exit, or press CH/DELETE again to delete the entry. *DELETED* shows in the display.

Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Each part of the sequence is dialed from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	*Memory Location*
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Make sure the phone is **ON**.
2. Press MEM (memory), and then press 7.
3. When you hear the access tone, press MEM (memory) again and then press 8.
4. At the next access tone, press MEM (memory) and then 9.

TIP: Wait for the access tones between pressing the MEM (memory) button, or your call might not go through.

Changing the Battery

Make sure the telephone is **OFF** before you replace battery.

1. Remove the battery compartment door.
2. Disconnect the battery plug from the jack in the dialing pad and remove the battery pack.
3. Insert the new battery pack and connect the cord into the jack inside the dialing pad.
4. Put the battery compartment door back on.
5. Place dialing pad in the base to charge.

Allow the battery to properly charge (for 12 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.

CAUTION: To reduce the risk of fire or personal injury, use only the battery 5-2522.

Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

General Product Care

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment to the phone.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into an AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Battery is low.
- You're out of range of the base.
- The headset is not plugged in correctly

Display Messages

The following indicators show the status of a message or of the unit.

INCOMPLETE DATA	Caller information has been interrupted during transmission or the phone line is excessively noisy.
ENTER NAME	Prompt telling you to enter the name for one of the 10 memory locations.
ENTER TEL NUMBR	Prompt telling you to enter the telephone number for one of the 10 memory locations.
DELETE?	Prompt asking if you want to erase Caller ID records or one of the 10 numbers stored in the phone's outgoing memory.
DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
DELETED	Prompt confirming the Caller ID /Memory record is erased.
END OF LIST	Indicates that there is no additional information in Caller ID memory.
NEW	Indicates call or calls have not been reviewed.
UNKNOWN NAME/ CALLER/NUMBER	The incoming call is from an area not serviced by Caller ID or the information was not sent.
PAGING	Someone has pressed the page button on the base.
BLOCKED CALL	The person is calling from a number that has been blocked from transmission.
BLOCKED NAME	The person's name is blocked from transmission.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
NO DATA	No Caller ID information was received.
EMPTY	Indicates a memory location is vacant.
NO CALLS	Indicates no CID records have been stored.
MESSAGE WAITING	Indicates a message is available.
MSG WAITING OFF	Indicates a message is deactivated.
PRESS TALK KEY	Prompt indicating the Caller ID number is a direct dial number (DDN) that can not be formatted.
UNABLE TO DIAL	Indicates the Calling number is incomplete and can not be dialed out.

Dialing Pad Sound Signals

Signal	*Meaning*
A long warbling tone (with ringer on)	Signals an incoming call
Two long beeps	Confirmation Tone
One short and one long beep	Page signal
One short beep every seven seconds	Low battery warning
Three short beeps	Error Tone

Troubleshooting Tips

Caller ID Solutions

No Display

- Ensure the battery is fully charged. Try replacing the battery. Make sure the battery is properly installed and connected.
- If you are using AC power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again.
- You must subscribe to Call Waiting Caller ID service to receive Caller ID information.

Caller ID Error Message

- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

Telephone Solutions

No dial tone

- Check installation:

— Make sure the base power cord connected to a working outlet.

— Make sure the telephone line cord connected to the base unit and the wall jack.

- Ensure the headset is correctly plugged into the dialing pad.
- The dialing pad may be out of range of the base. Move closer to the base.
- Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service.
- Make sure the battery is properly charged (12 hours).
- Make sure the battery pack installed correctly.
- Did the dialing pad beep when you pressed the TALK/ CALL BACK button? Did the display indicator turn on? The battery may need to be charged.

Dial tone is OK, but can't dial out

- Make sure the tone/pulse setting is programmed correctly.

Unit does not ring

- Make sure the RINGER switch on the dialing pad is turned to ON.
- You may have too many extension phones on your line. Try unplugging some phones.
- See solutions for "No dial tone."

You experience static, noise, or fading in and out

- Change channels
- The dialing pad may be out of range of the base. Move closer to the base.
- Relocate the base.
- Charge battery.
- Ensure the headset is correctly plugged into the dialing pad.
- Make sure base is not plugged into an outlet with another household appliance.

Unit beeps

- Place dialing pad in base for 20 seconds to reset the security code. If that doesn't work, charge battery for 12 hours.
- Clean charging contacts on dialing pad and base with a soft cotton cloth.
- See solutions for "No dial tone."
- Replace the battery.

Memory Dialing

- Did you program the memory location keys correctly?
- Did you follow proper dialing sequence?
- Make sure the tone/pulse setting is programmed correctly.
- Did you reprogram numbers into memory after power outage or battery replacement?

The CHARGE/IN USE indicator on the base flashes

- Provided your phone company offers voice messaging service and you subscribe to it, the CHARGE/IN USE indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It stops flashing after the message has been reviewed.

Service

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/ television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Limited Warranty

What your warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase.

  (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

- Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

  ATLINKS USA, Inc.
  c/o Thomson
  11721 B Alameda Ave.
  Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. ATLINKS accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.

What your warranty does not cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. ATLINKS USA, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

Accessory Order Form

DESCRIPTION	MODEL NO.		PRICE*	QTY.	TOTAL
	black	white			
Belt clip	5-2590	5-2589	$10.85		
Headset	5-2588	5-2587	$36.35		
Replacement battery	5-2522	5-2522	$9.95		
Power supply	5-2559	5-2558	$24.95		

To order, call **1-800-338-0376** (for accessories only) or complete this order form.

For credit card purchases

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

Copy your complete account number from your **VISA** card.

My card expires:

Copy your complete account number from your **Master Card or Discover.**

Copy the number above your name on the **Master Card.**

My card expires:

_____
Authorized Signature

***Prices are subject to change without notice.**

Total Merchandise.....$_____

Sales Tax.....$_____

We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent. Duties will apply for shipments to Canada.

Use VISA or Master Card or Discover preferably. Money order or check must be in U.S. currency only. No COD or Cash. All accessories are subject to availability. Where applicable, we will ship a superseding model.

Shipping/Handling.....$ **$5.00**

Total Amount Enclosed.....$_____

Mail order form and money order or check (in U.S. currency) made payable to Thomson to:

Thomson
Mail Order Department
P.O. Box 8419
Ronks, PA 17573-8419

Name_____

Address_____Apt._____

City _____State_____ ZIP_____

Daytime Phone Number ( )_____

Please make sure that this form has been filled out completely.

CUSTOMER: CUT ALONG DOTTED LINE.